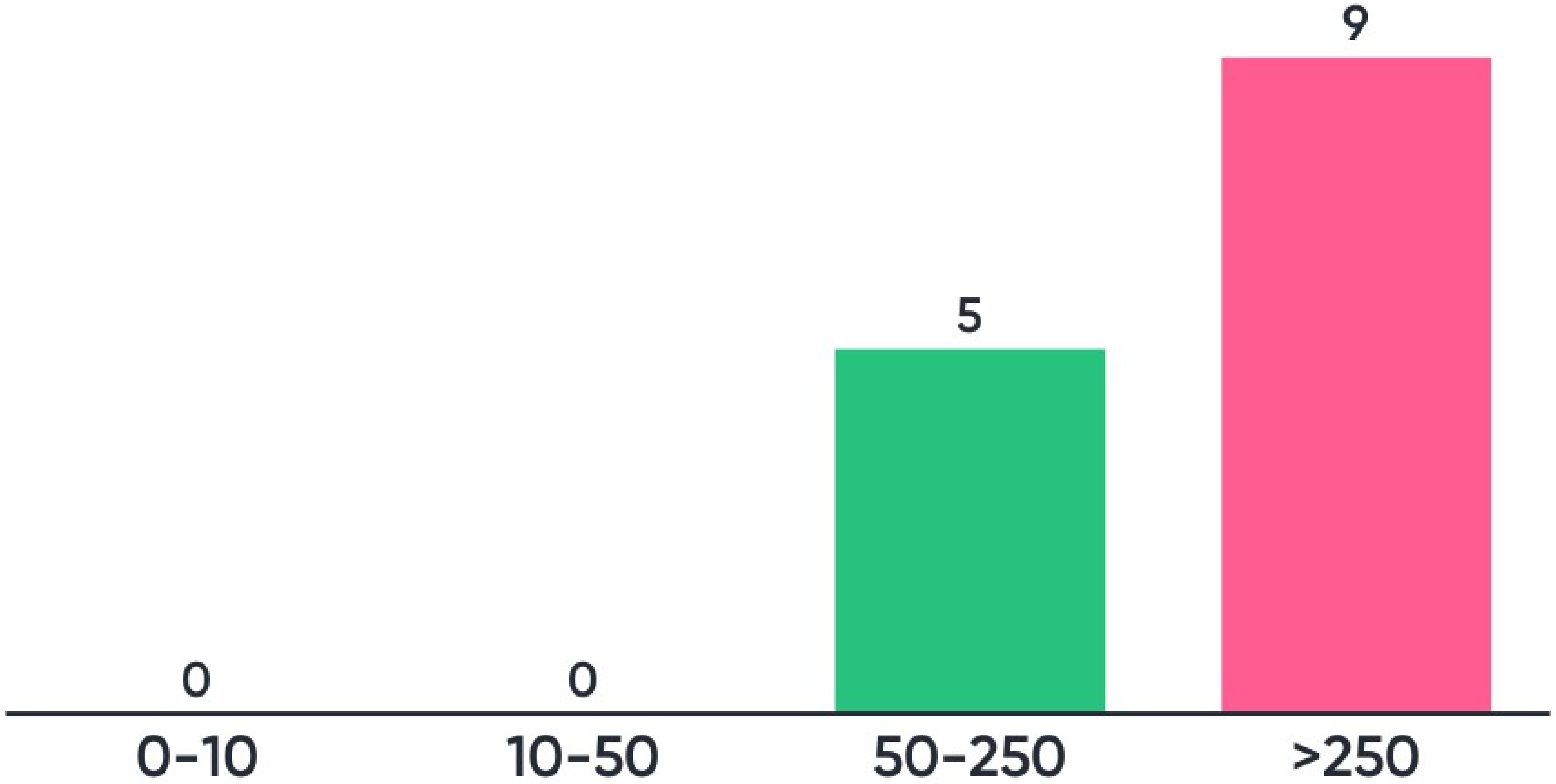
Data Protection Management

What is the size of your organization?

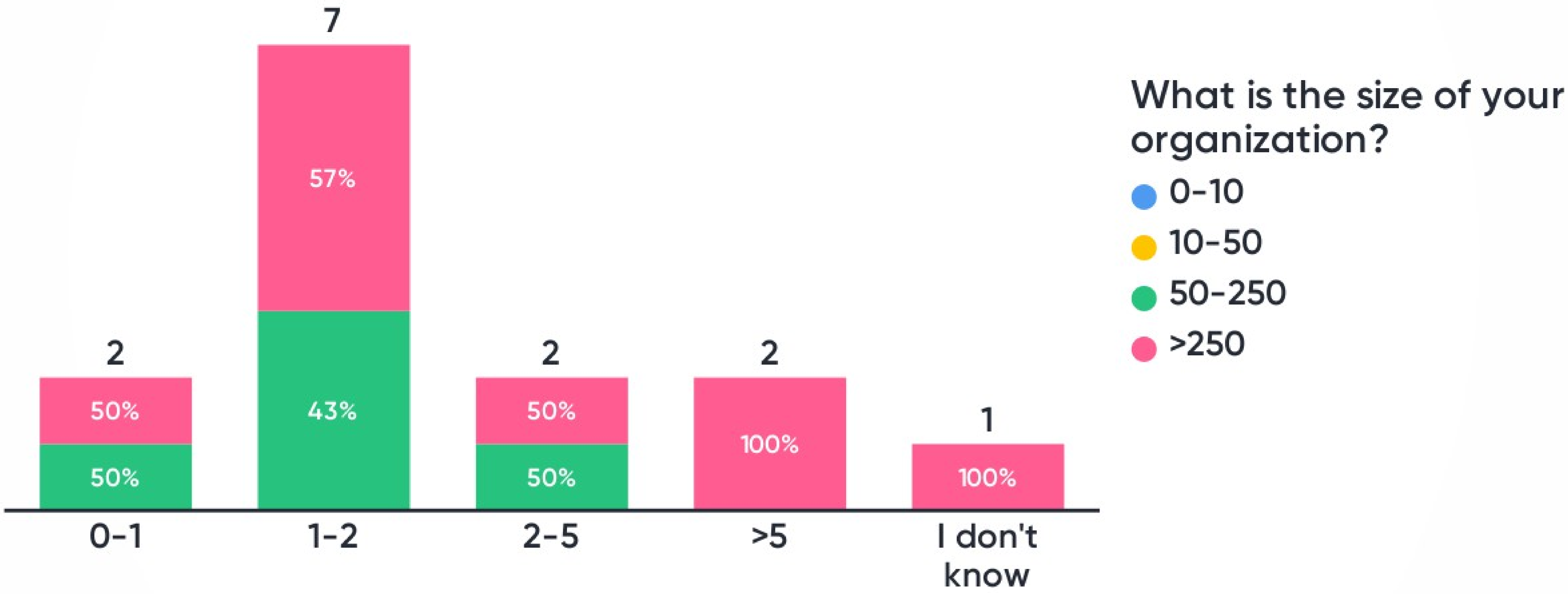
Mentimeter



14

How many people (in FTE) work in DPM?

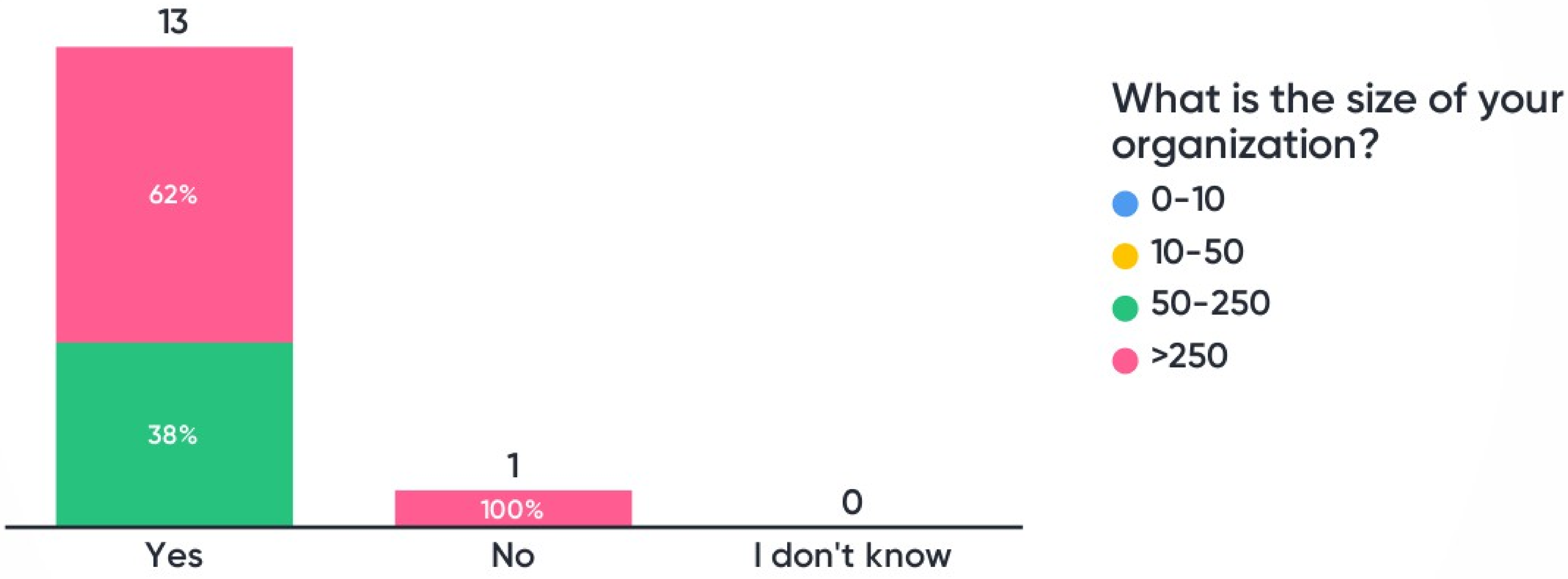
Mentimeter



14

Did you change your approach to DPM forced by the GDPR?

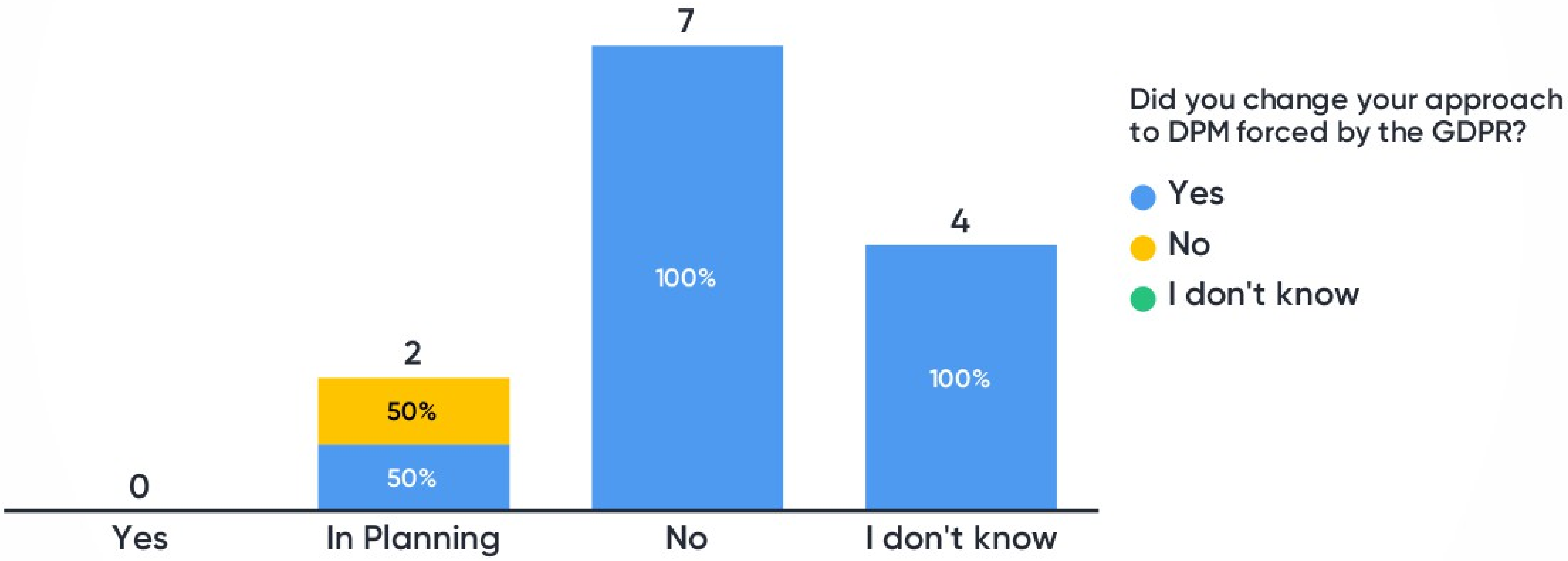
Mentimeter



14

Has your data protection management been certified or do you plan to do so?

Mentimeter



13

Please rate the maturity of your organisation's approach to DPM

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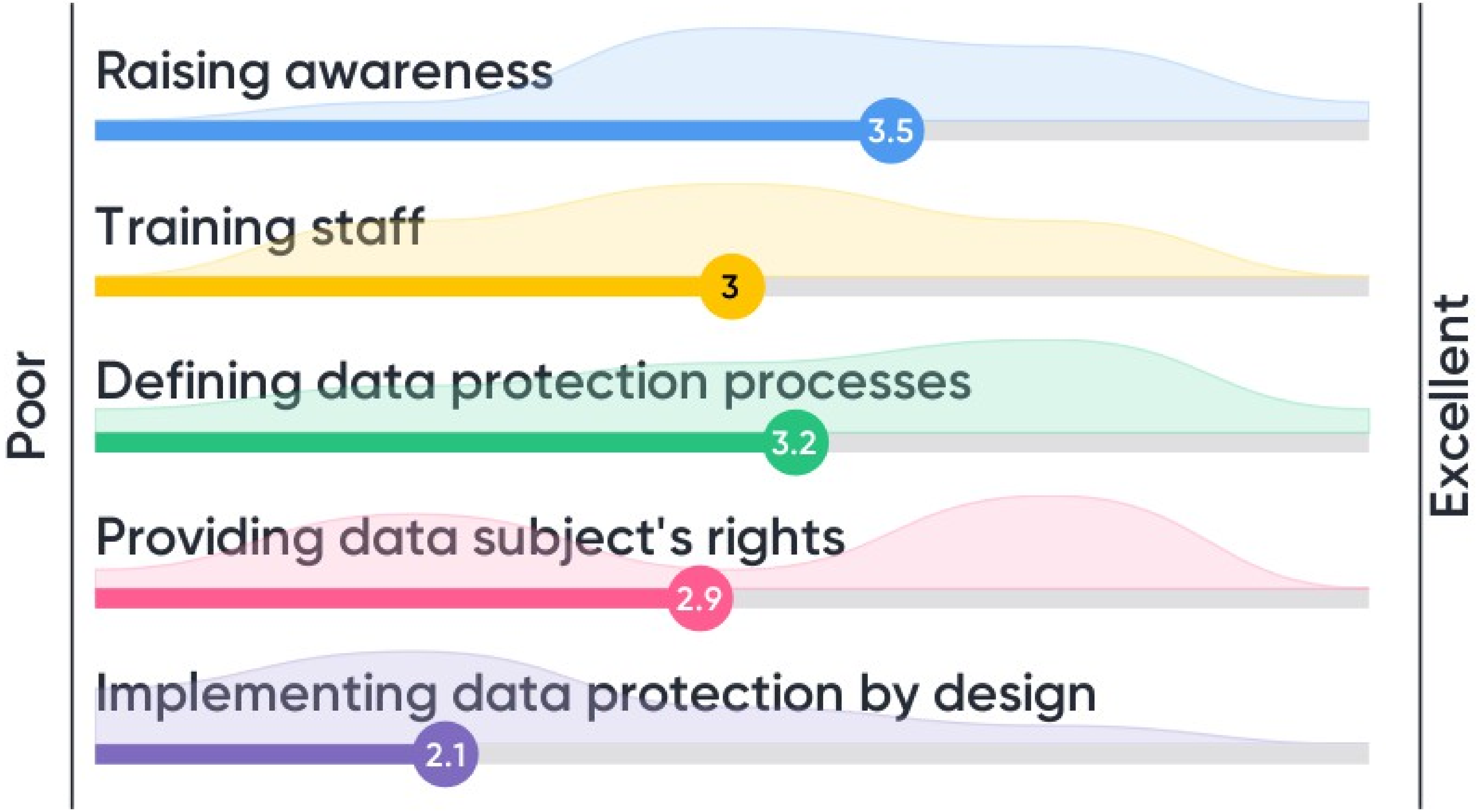

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Data Breach Management

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What is your organisation doing to prepare for data breach management?

Unclear. We are not EU

Getting clear where what data is gathered

Defining processesCo-operation with incident management

set up process, raise awareness, set up register, exercise

We have a (escalation) procedure involving the security officer and the privacy officer when an incident happens to determine whether it's a dat leak.

entered into contingency/emergency planning + processes

Implement GDPR reporting request in existing incident management

incident and escalation process and prepared messages.

CIO

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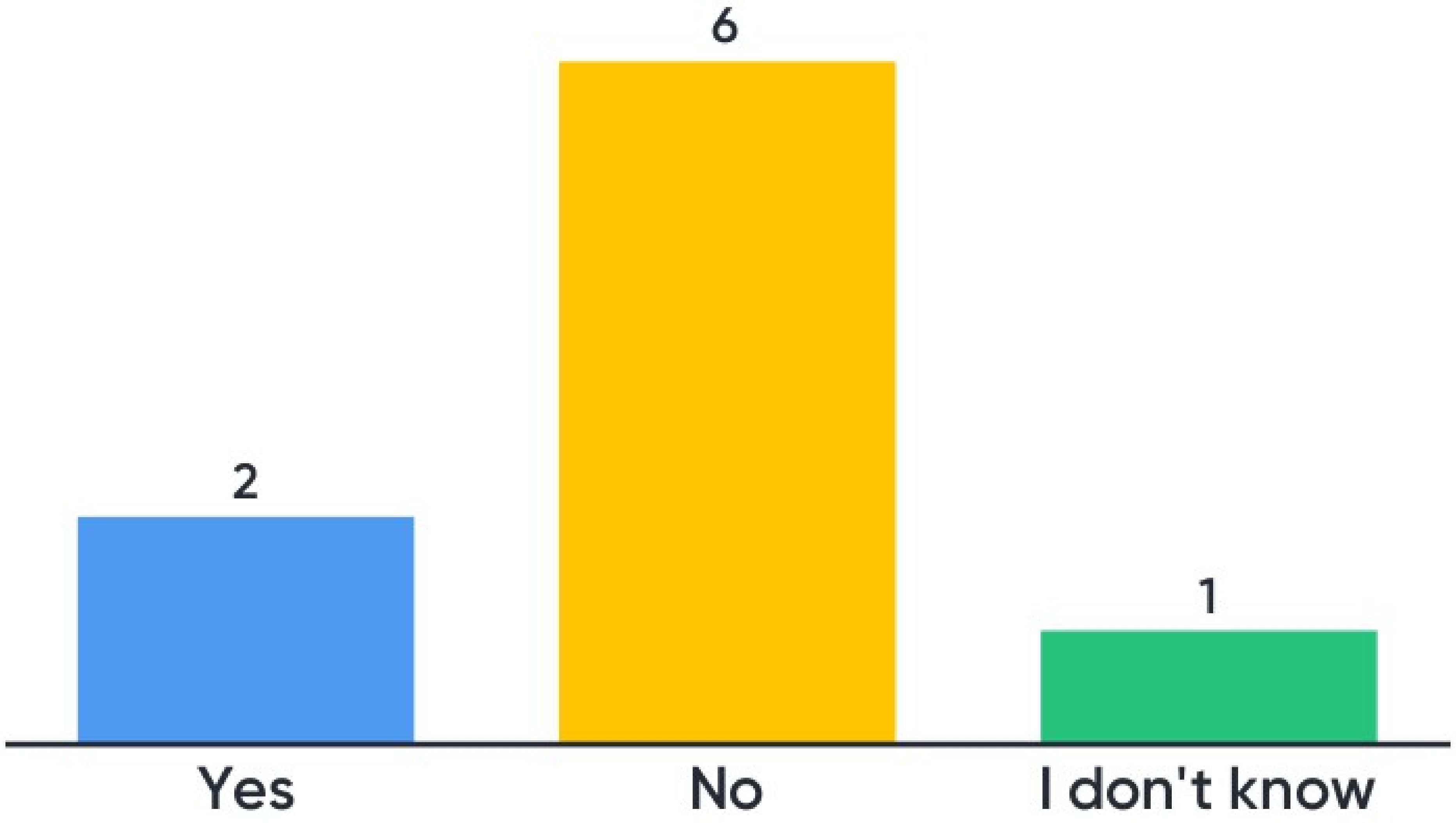
Mentimeter

Do you seperate data breach management from incident handling?



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Who is responsible for Data Breach Management?

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- DPO
- DPO
- CIO
- FG
- President
- DPO is responsible - CEO is accountable
- DPO
- CIO
- Privacy Officer

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What do you do to raise awareness and train staff

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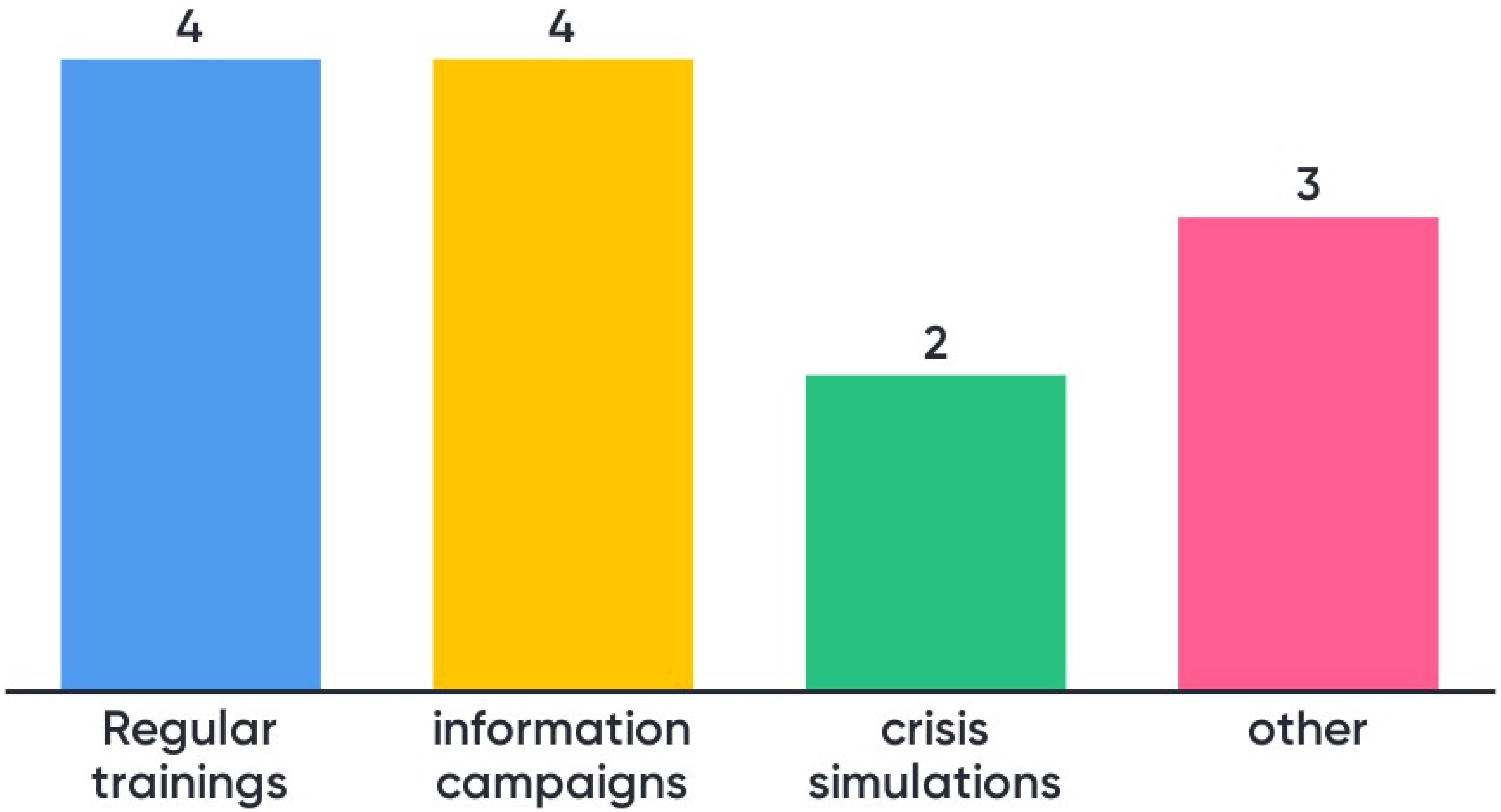

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Is there an internal threshold defined, justifying a notification? What is the threshold?

- Probably, but I don't know it
- TBC, process to be defined
- No
- Don't know
- The DPO decides
- defined in Bavarian DP Act, possible loss of multiple personal data
- Officially no threshold defined, depends on assessment
- Not sure
- we report easily just to be sure

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Is there an internal threshold defined, justifying a notification? What is the threshold?

Hard evidence of data having leaked

Some individuals in some institutions in our constituency tends to report even very small incidents - will find a ballance over time, I'm sure

Do you test your approach to data breach management?

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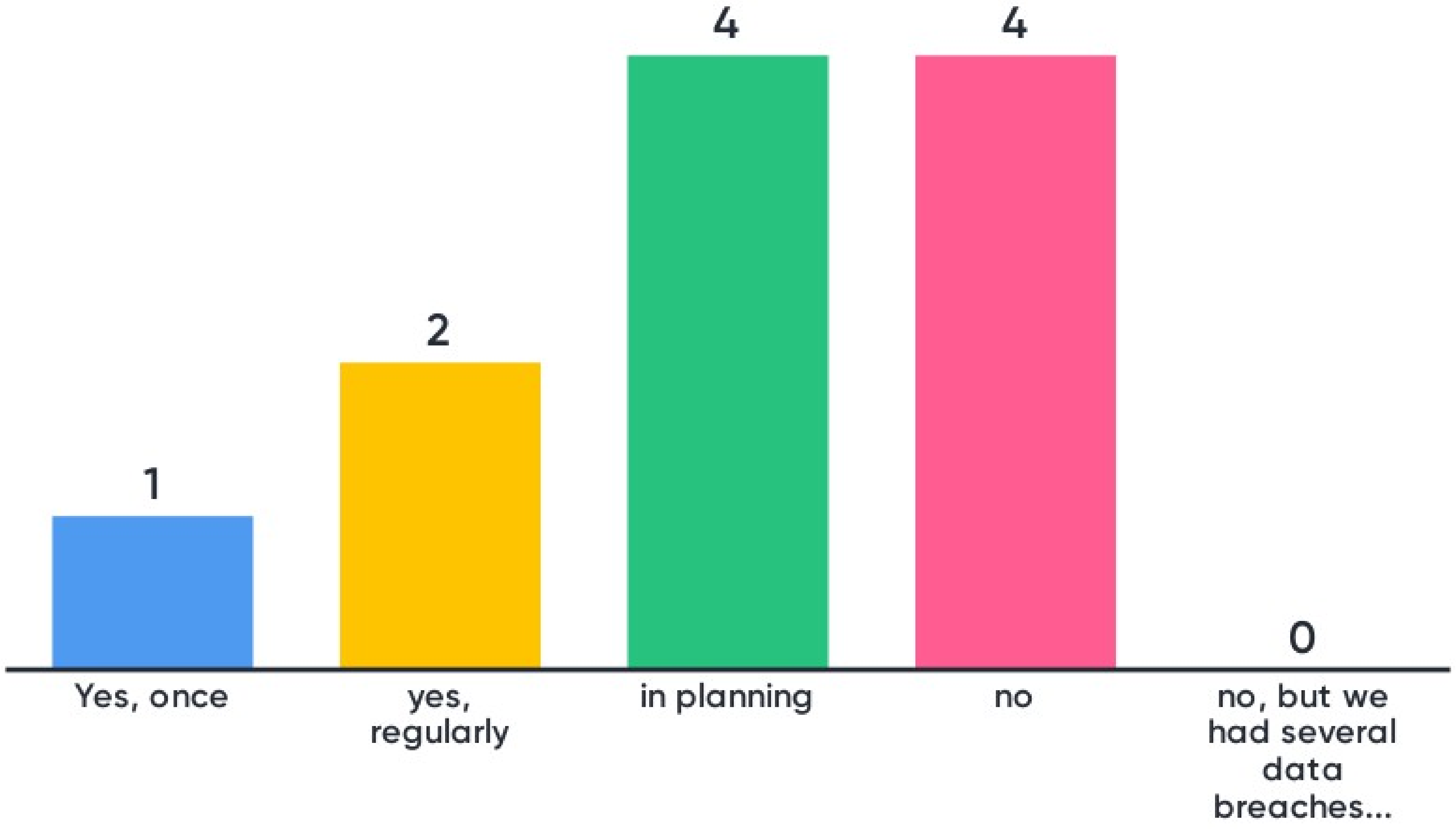

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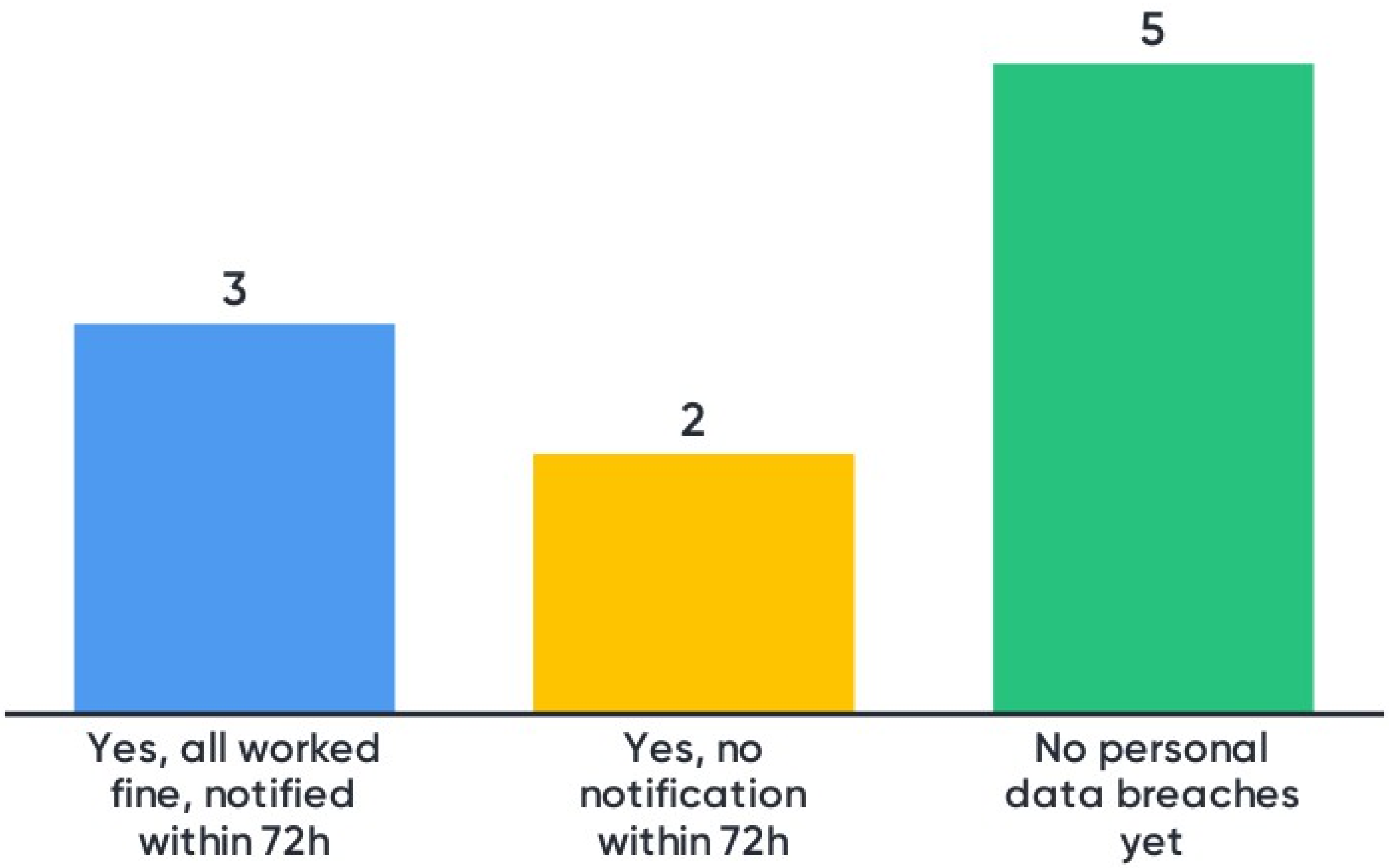
Were there any data breaches yet, how did your approach to data breach management work?

Mentimeter



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What did not go well? What cost much time? What went wrong?

Need clearer set of internal processes

The processes were a little awkward and had to be refined. Communication between IRT and privacy people took too much time.

(Not able to answer without consulting my DPO/GDPR staff)

Most time went into making an inventory of personal data used/stored by services we offer and determining the risk classification (low/medium/high).

the good thing is that you just file a notification within 72 hours and you can update and add more details later

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Are you using any tools in this process?

- Don't know :(
- Not sure.
- not yet
- Ticketsystem, email
- Email
- Trouble Ticket System, Email
- Not sure. Think just email
- Common templates, developed by ourselves or adopted from institutions or DPA. Dedicated e-mail adresses

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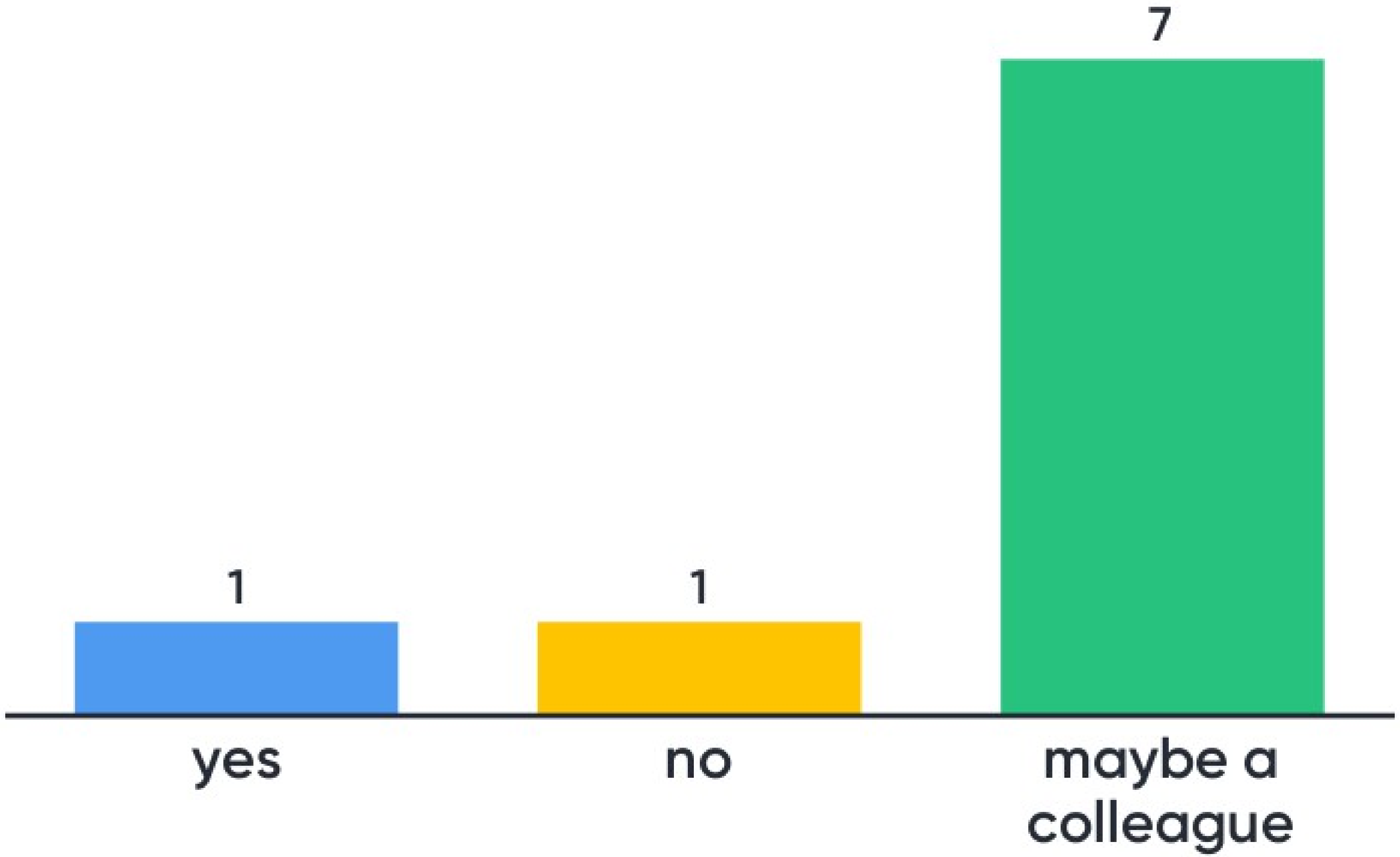
Feedback and Participation

Are you willing to participate in in-depth interviews to help the project?

Mentimeter



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How can you profit the most by the project?

smooth processes

training and awareness

examples of good practice

useful tools

Check procedute and close the gaps

Common knowledge, recommendations, tools

recommendations, especially for smaller NRENs

clear process

raise awareness and get training materials.

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How can you profit the most by the project?

- Refinement of processes
- Recommendiations,

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