

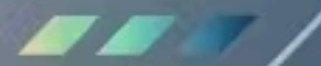
Community Pulse: Setting the Scene

Bridging the gap to the wider GÉANT Community

NREN

Madrid

6th SIG AI for NRENs Meeting





NREN

In one word, what is your biggest challenge regarding AI in your NREN right now?

security

trust

privacy

support

infra



cleanness

expectations



manpower

executing strategy

use-cases

opportunities

ai-focused manpower

time to market

right llm model

control

sovereignty

focus

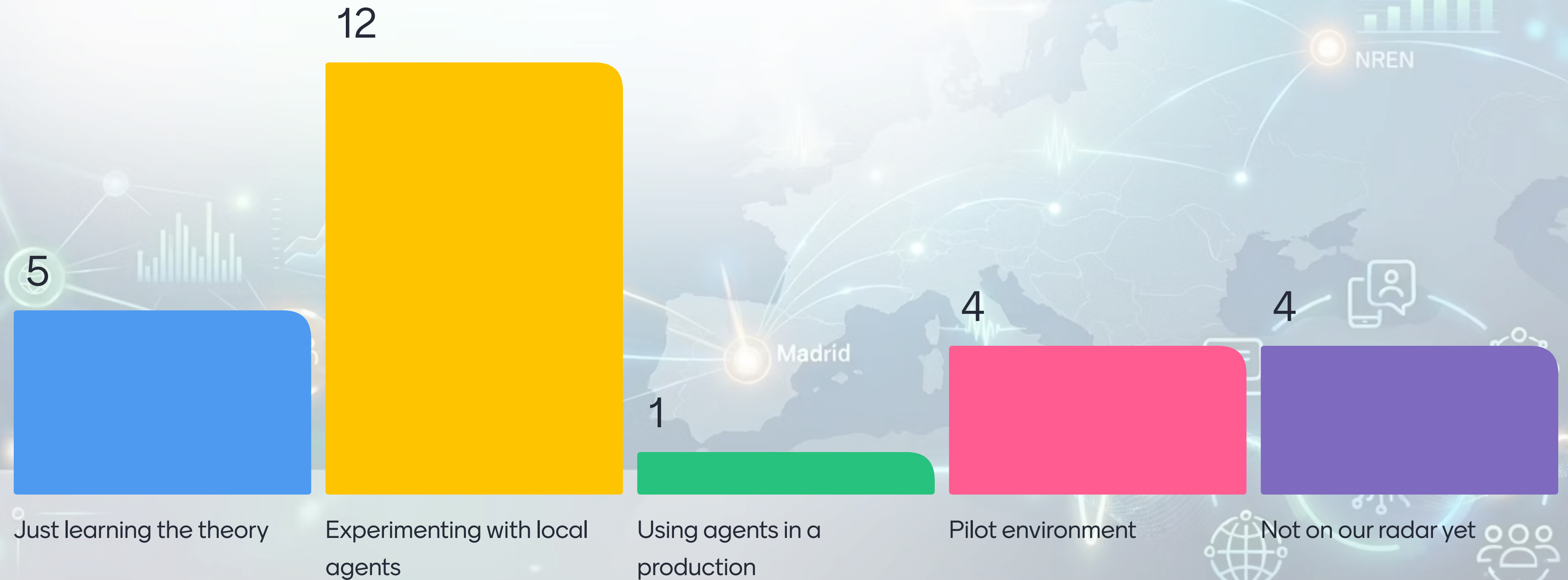
complexity

bandwidth

NREN



How would you describe your current relationship with Agentic AI?



To what extent do you see 'Autonomous Agents' replacing traditional automation scripts in your network operations?

Within 2 years, Autonomous Agents will handle more of our network troubleshooting than static Python/Ansible scripts.

3.6

I trust an AI Agent to execute autonomous 'write' actions (configuration changes) on our core production network.

1.9

Our engineering team is currently better equipped to build AI Agents than to maintain traditional automation workflows.

2.3

Strongly disagree

Strongly agree

Which specific NREN task would you most like to 'hand over' to an AI Agent tomorrow?

Support

Troubleshooting

Troubleshooting

Understand human intent

Getting answers to our emails from customers. They never respond

Correlation

Troubleshooting support

Troubleshooting, and config validation

Which specific NREN task would you most like to 'hand over' to an AI Agent tomorrow?

logs correlation

Project management /
administrations

Logfiles,

performing specific tasks on
the specific source of
information, such as public
tenders

L0/L1 support

log and measurement
analysis, support and
troubleshooting

Admin

Infrastructure checks
(security, health, etc.)

Which specific NREN task would you most like to 'hand over' to an AI Agent tomorrow?

Reporting

Helpdesk

Alarms

Autonomous level 1
Support capabilities

Madrid



What is the biggest barrier to adopting AI projects at your own NREN?

