

# ORCHESTRATION AT SURF

Workshop Network Management

Peter Boers – [peter.boers@surfnet.nl](mailto:peter.boers@surfnet.nl)

# Automation != Orchestration

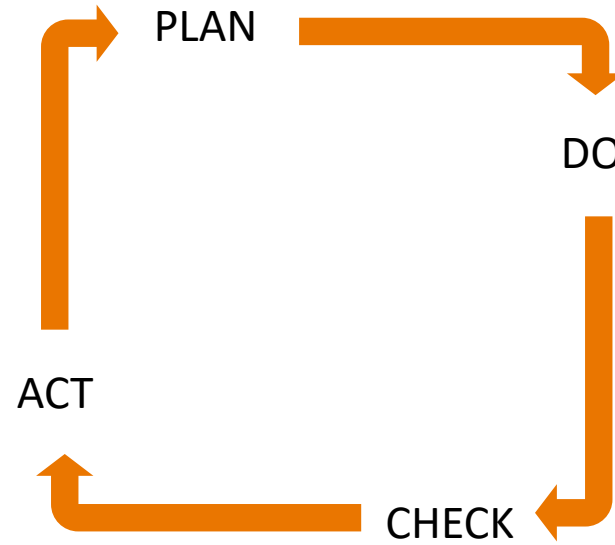
- Automation

START



EINDE

- Orchestration



## 2 years and counting...

- 1972** workflows ran in the past **2 years**
- 3188** **subscriptions** in the database; nodes, corelinks, prefixes, services
- 3500** background workflows **per day** verifying the network
- 82** supported **workflows**
- 100** **products** available in the **orchestrator**
- 2017** active **SURFnet 7** customer services
- 209** active **SURFnet 8** customer services

# Key take-aways

- Orchestration is the **heart** of SURFnet 8 service delivery
- The SURFnet network A&O platform is used **for all customer** services on SURFnet 7 & 8
- Orchestration can only be achieved by cleaning up your database and maintaining **data integrity**
- Provisioning through programmable **workflows**
- Orchestration requires **new internal processes**
- Orchestration allows **multi-resource** provisioning
- No **CLI provisioning** for SURFnet 8

# Why?

# Why?

## Short term

- Gaining insight into processes
- Cleaning up our service administration
- Single point of truth for service delivery

## Long Term

- More flexible service types
- Easy service life-cycle management
- Composed services
- Self-service
- **Faster service delivery (?!)**

# Why?

● Start of customer migration




4 minutes

● End of customer migration


 **Daryll** 4:25 PM  
ik ben ready


ODF4 P5


 **rob** 4:25 PM  
Moment

Even de instelling bellen

 **Daryll** 4:26 PM  
ok

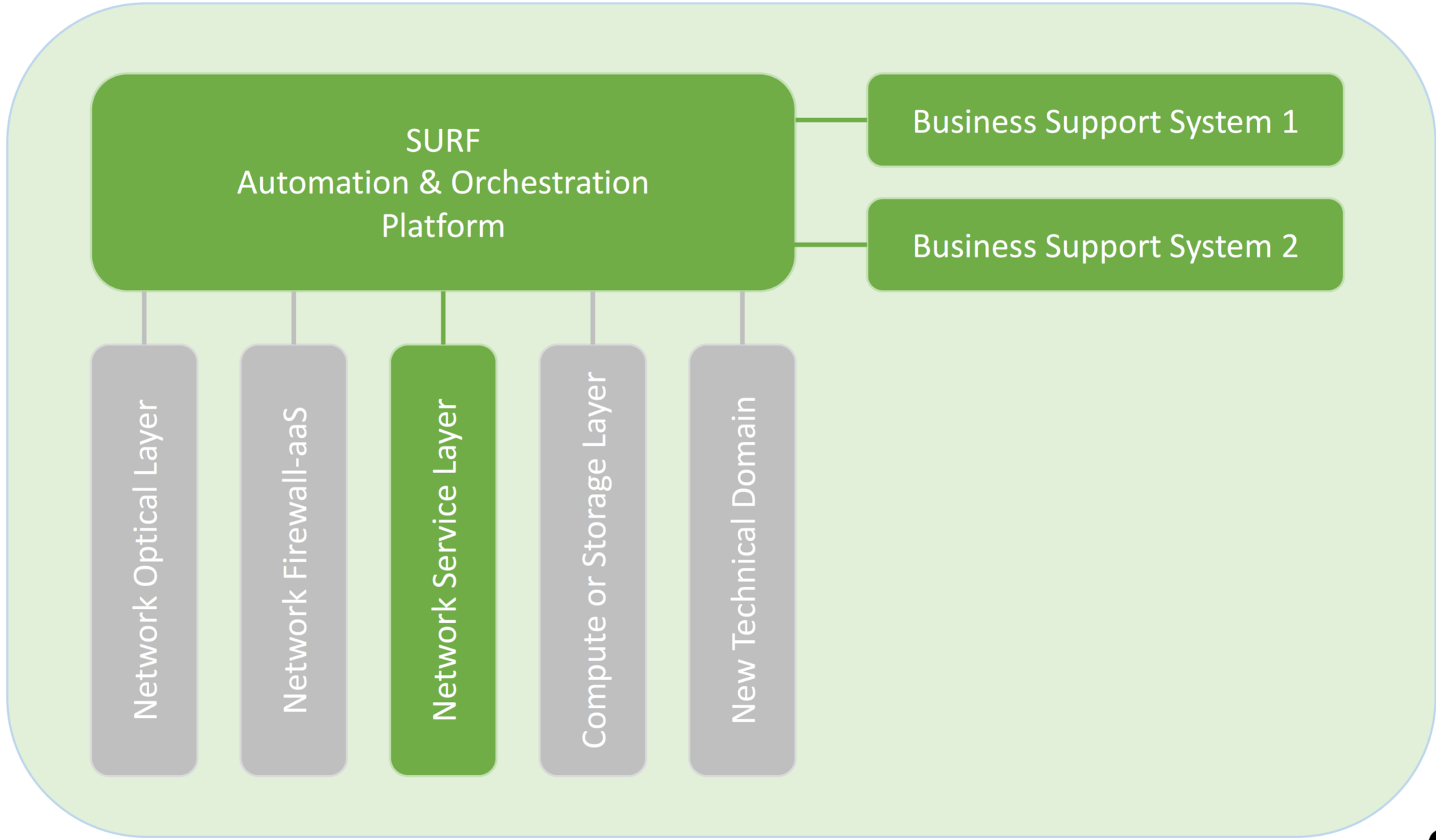
 **rob** 4:28 PM  
[@Daryll](#) je mag de poort omsteken

 **Daryll** 4:29 PM  
done

 **rob** 4:29 PM  
k poort is up lichtwaardes zijn ok:  
Laser receiver power : 0.5781 mW / -2.38 dBm  
ok migratie is afgerond  
nu wachten tot 17:00 uur voor de volgende

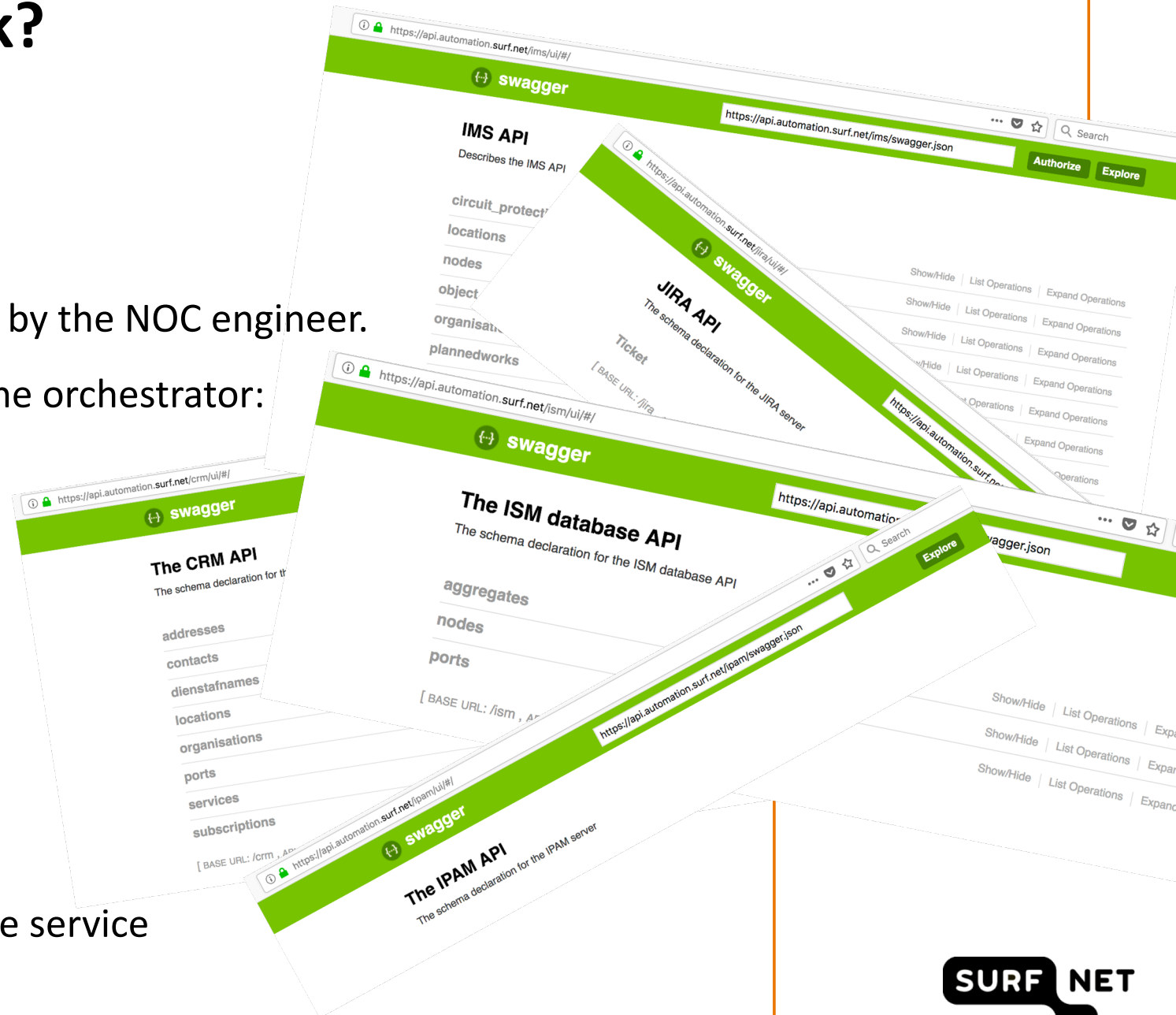
# How?





# How does the process work?

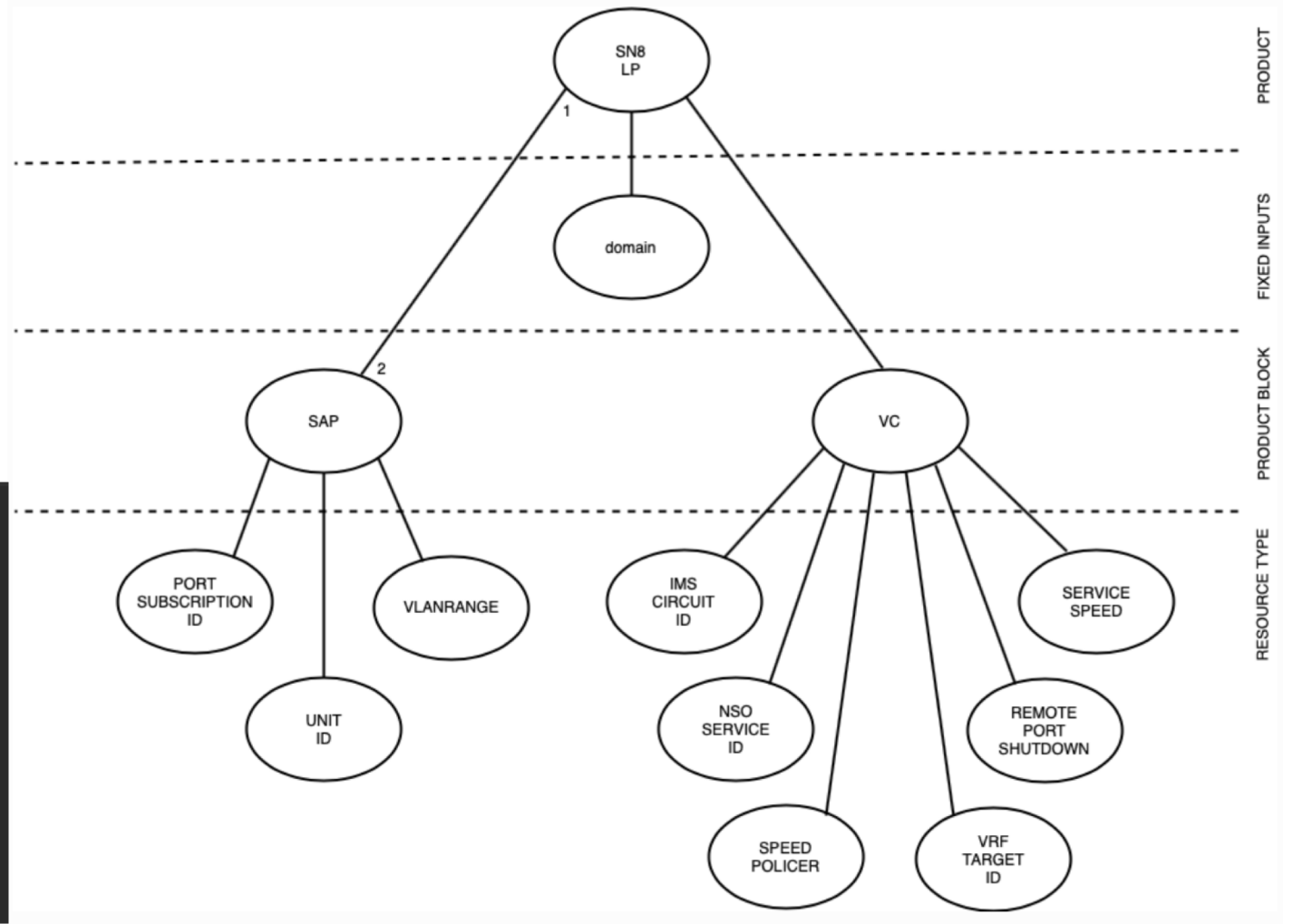
- Customer has a request
  - Ticket to NOC engineer
  - Automation workflow that will be used by the NOC engineer.
  - All other provisioning will be done by the orchestrator:
    - IPAM
    - Inventory
    - CRM
    - NSO
    - Customer Dashboard and API
    - Statistics
- Customer receives an email confirming the service



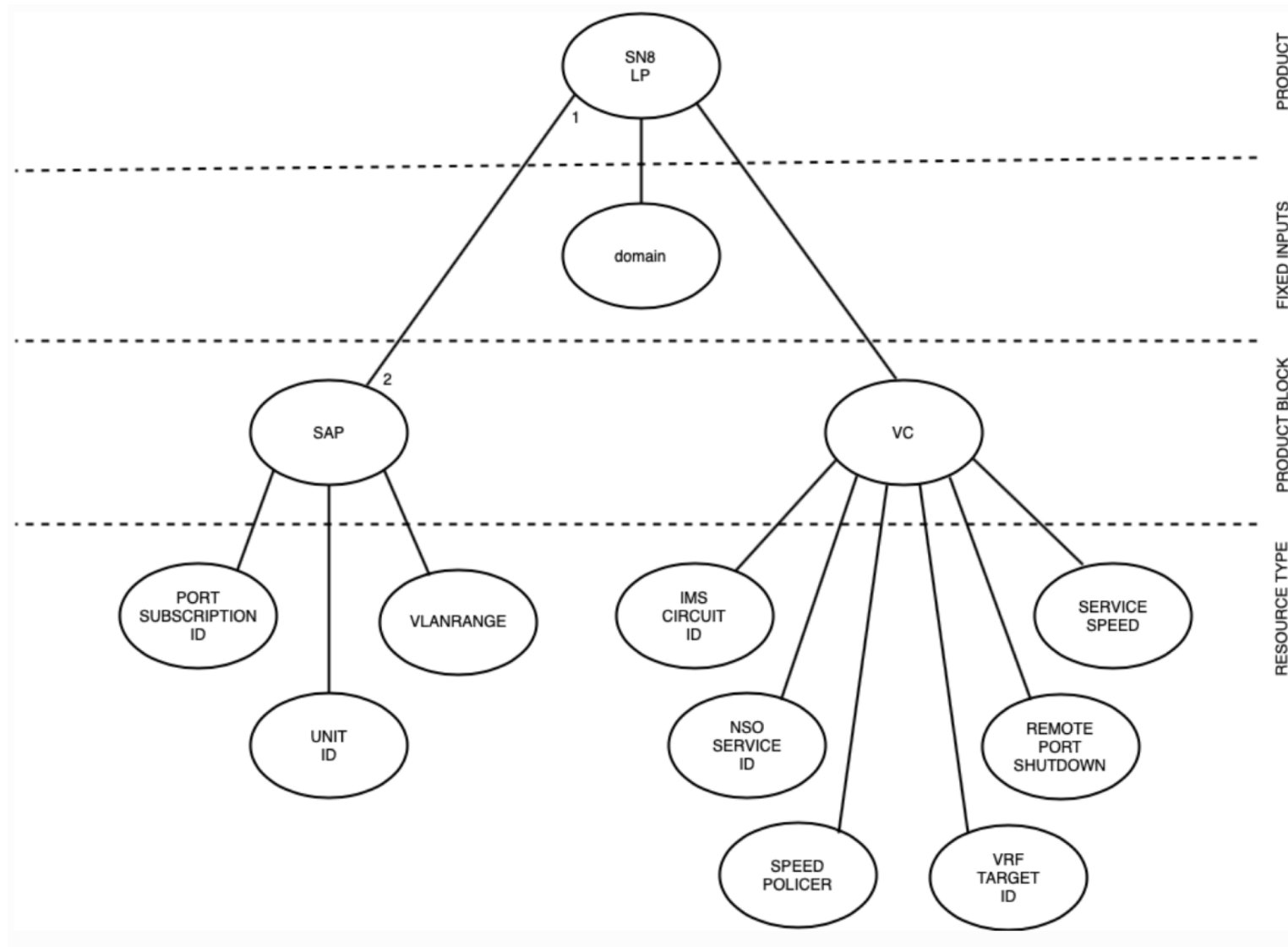
# How does the orchestrator work?

- Home grown application
  - Python and Postgres
  - Workflows for products that create subscriptions
- Well defined domain products
- Well defined domain objects

```
22 class ListOfSaps(ConstrainedList):
23     min_items = 2
24     max_items = 2
25     item_type = Sn8LightPathServiceAttachPoint
26     __args__ = [Sn8LightPathServiceAttachPoint]
27
28
29 class Sn8LightPath(SubscriptionModel):
30     domain: Domain
31     vc: Sn8LightPathVirtualCircuit
32     saps: ListOfSaps
33
```



# How do products work?



# How does a domain object work?

- Object manipulation example.

Loading and updating a subscription that's already stored in the database:

```
subscription_id = uuid.uuid4()
light_path = Sn8LightPath(subscription_id=subscription_id) # type: ignore

# now you can change stuff
light_path.vc.service_speed = 900
light_path.vc.speed_policer = True

# and store it to the DB again
light_path.save()
```

Storing and updating a subscription in the workflow's state is also easy:

```
@step("Update LightPath in state only")
@either
@state_params
def update_lightpath(subscription: Sn8LightPath) -> State:
    light_path: Sn8LightPath = state["subscription"]
    light_path.vc.service_speed = 900
    light_path.vc.speed_policer = True
    return {"subscription": light_path}
```

# How does a workflow work?

- Describes business logic and simple actions that influence the lifecycle of a customer's subscription to a product.

```
111 @create_workflow(name=WORKFLOW_NAME, initial_input_form=initial_input_form_generator, subscription_mapping={})
112 def create_sn8_light_path():
113     return (
114         init
115         >> construct_lightpath_model # Create the domain model and store it in the database
116         >> store_process_subscription(TARGET_CREATE)
117         >> plan_ims_circuit # Register the LP in our inventory.
118         >> set_status(SubscriptionLifecycle.PROVISIONING) # Update status before network deployment
119         >> create_nso_service_model # Deploy to the network with NSO
120         >> take_ims_circuit_in_service(False) # Set the LP to In Service in our inventory
121         >> set_status(SubscriptionLifecycle.ACTIVE) # Activate the LP in our network dashboard
122         >> resync
123         >> done
124     )
```

# How does the Orchestrator work with NSO?

```
augment /ncs:services {
  list ptp {
    tailf:info "Provide unique port ID";
    key name;
    unique "device interface";

    uses ncs:service-data;
    ncs:servicepoint ptp-servicepoint;

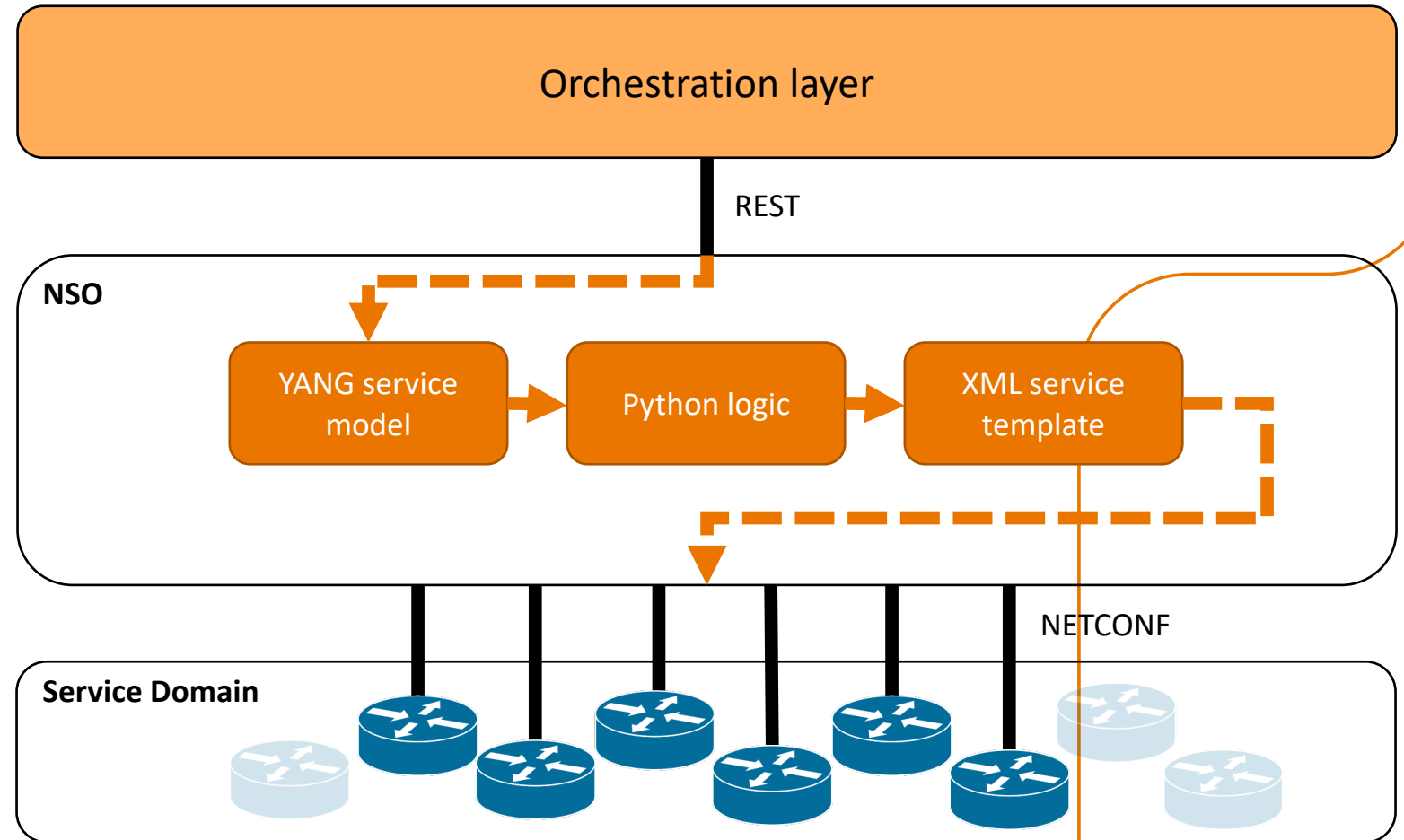
    leaf name {
      tailf:info "<uuid:string>";
      mandatory true;
      type string;
    }

    leaf device {
      tailf:info "Select device";
      mandatory true;
      type leafref {
        path "/ncs:devices/ncs:device/ncs:name";
      }
    }

    leaf interface {
      tailf:info "Interface on device (eg xe-1/0/2)";
      mandatory true;
      type string;
    }

    uses surfnet:workflow_customer_service;

    leaf speed {
      when "not( starts-with(..interface, 'ae'))";
      tailf:info "Interface speed";
      type enumeration {
        enum "1g";
        enum "10g";
        enum "40g";
        enum "100g";
        enum "other";
      }
    }
  }
}
```



# How does a subscription (start) work(ing)?

Deploy to NSO  
Success  
11-9-2019 11:16:49 CET

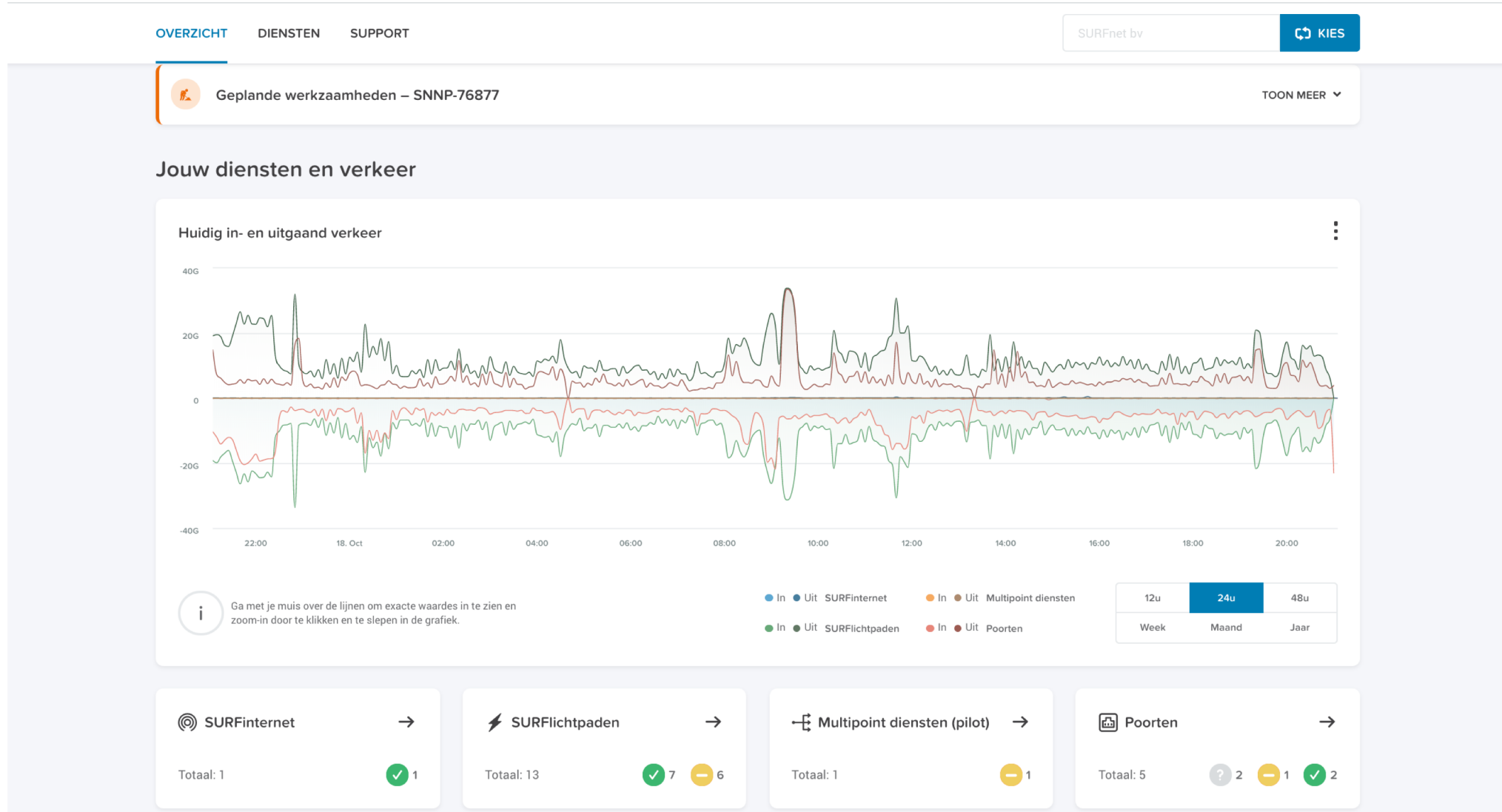


PAYLOAD

```
{
  "customer_name": "HVA",
  "device_interface": [
    {
      "device": "asd001a-jnx-hans82-vtb",
      "instance_id": "b9e39d10-5028-42d6-aea1-72faf2aa00bc",
      "interface": "ge-0/0/8",
      "tagged_info": {
        "outervlan": [
          "5"
        ]
      }
    },
    {
      "device": "gn001a-jnx-hans81-vtb",
      "instance_id": "79b5853e-3176-47c4-b568-e34c40835e10",
      "interface": "xe-1/0/0",
      "tagged_info": {
        "outervlan": [
          "6"
        ]
      }
    }
  ],
  "enforcepolicer": false,
  "name": "67cb2d53-41f2-467a-b397-b9fe45ce1923",
  "speed": 111,
  "subscription_id": "2d0f53d4-0588-4a6a-9e7b-ecb13e5e2cb2"
}
```



# Resulting in



# How do we make sure it stays like this?

- 3500 jobs run every day to verify the correct administration of services
- Modifications are not allowed on subscriptions when they are "out of sync"
- Only one workflow allowed at a time per subscription
- Shared responsibility between SURFnet and NOC to change the way we work.

**What do you need?**

# What do you need?

- Well defined interfaces between systems
  - OpenApi specification
  - REST
  - JSON
- Well defined service definitions
  - YANG
- Well defined product portfolio
  - Simplified portfolio for SURFnet8

Flasgger /dashboard/swagger.json Explore

## Netwerkdashboard API <sup>0.9.0</sup>

[ Base URL: api.automation.surf.net ]  
</dashboard/swagger.json>

API exposing all data needed for the customer facing netwerkdashboard

Schemes  
HTTPS

### customer

- GET** /dashboard/customers Get all customers visible to current user.
- POST** /dashboard/customers/descriptions Create a new customer subscription description.
- DELETE** /dashboard/customers/{customerId}/descriptions/{subscriptionId} Delete an existing customer subscription description.
- GET** /dashboard/customers/{customerId}/descriptions/{subscriptionId} Get an existing customer subscription description.
- PUT** /dashboard/customers/{customerId}/descriptions/{subscriptionId} Update an existing customer subscription description.

### fulfilment

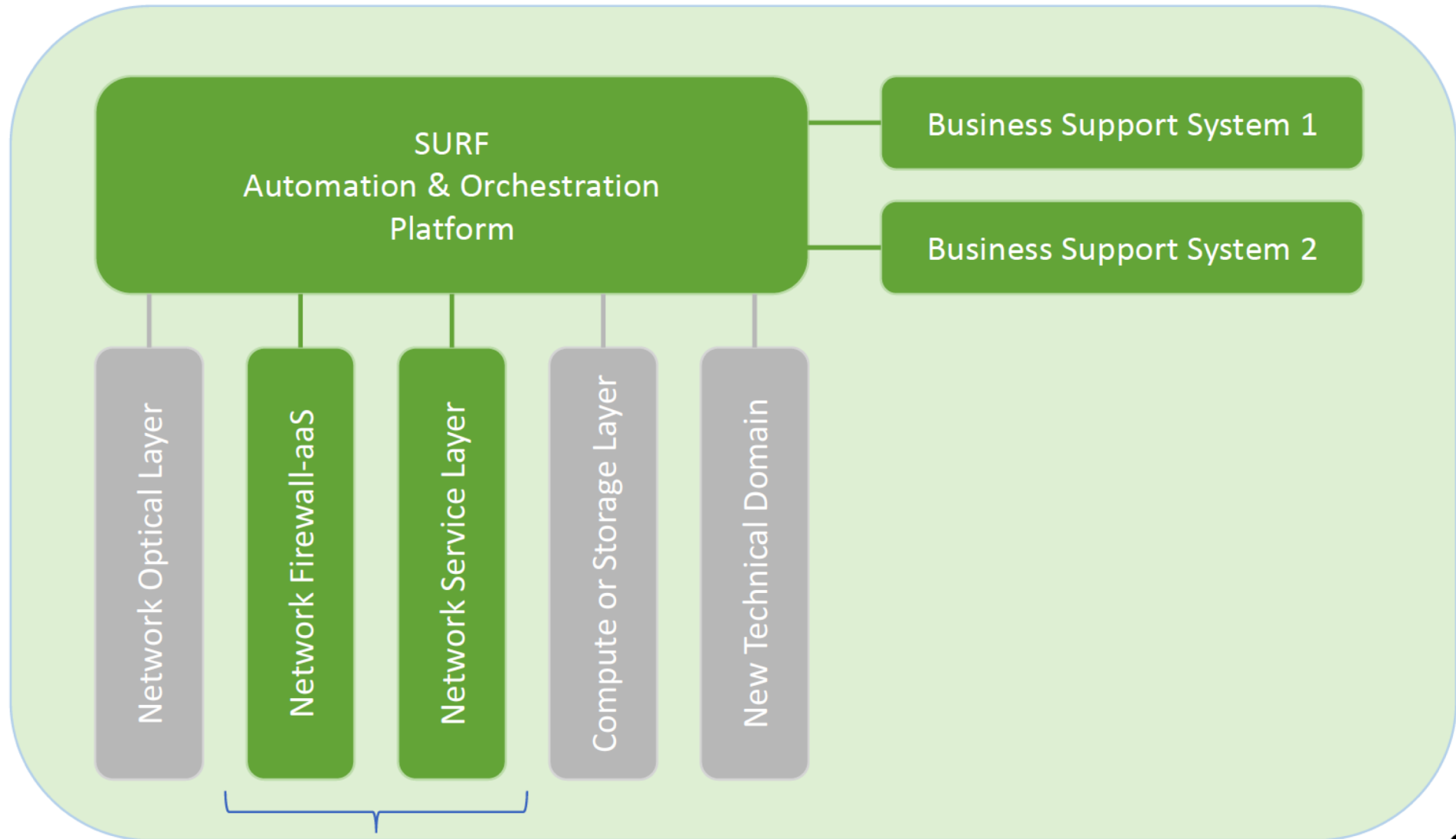
- POST** /dashboard/fulfilment/request/{customerId} Submit requests to customer support or the helpdesk.

# What do you need?

- Many iterations
  - 1 workflow used to take 1 to 2 months to perfect
  - Now we can create 1 new product and all its workflows in 4 to 5 weeks
- Perseverance
  - Change in the way people think
  - Change in the way people work
- Investment
  - 10 FTE full-time directly involved
  - On critical path of SURFnet8 migration
- **Faith in the process**

# The Future

# Short term - FWaaS integration



Combined Network Services

# Road map

- Self healing subscriptions
- Opensourcing being seriously investigated
  - License
  - Governance model
- Campus integration
- NSI integration
- SURFsara HPC cloud integration
- Cloud Service provider integration



# QUESTIONS?

 Peter Boers

 E-mail: [peter.boers@surfnet.nl](mailto:peter.boers@surfnet.nl)

 [www.surf.nl](http://www.surf.nl)

 Social media: [linkedin.com/in/boerspeter](https://www.linkedin.com/in/boerspeter)

## Driving innovation together

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