eduGAIN Support - Documentation

• **NEW** eduGAIN Support
  https://wiki.geant.org/display/eduGAIN/eduGAIN+support

• **UPDATED** How to Join eduGAIN as Service Provider
  https://wiki.geant.org/display/eduGAIN/How+to+Join+eduGAIN+as+Service+Provider

Please provide feedbacks and comments, thanks!
eduGAIN Support - Stats

eduGAIN Support tickets

- Re-active
- Pro-active

Jan 2019: 20
Feb 2019: 15
Mar 2019: 10
Apr 2019: 25
May 2019: 15
Jun 2019: 5
Jul 2019: 10
Aug 2019: 15
Sep 2019: 20
Oct 2019: 10
Nov 2019: 5
Dec 2019: 0
Jan 2020: 5
Feb 2020: 10
Mar 2020: 5
Apr 2020: 15
May 2020: 20
eduGAIN Operational Team

- Updates and improvements on the technical site, the eduGAIN database and the metadata validator
- eduGAIN validator: +logo size check, +R&S check, +SP certs checks
  
  https://wiki.geant.org/display/eduGAIN/Best+Current+Practice

- Technical participation suspension process
  
  https://wiki.geant.org/display/eduGAIN/Technical+participation+suspension

- HSM for the new eduGAIN key

- (coming soon) ECCS2 - selenium based instead of phantomjs
eduGAIN Security Team

- REFEDS Sirtfi WG + eduGAIN Security Team

  *eduGAIN Security Incident Response Handbook*

- eduGAIN Members security contacts and procedures

- eduGAIN Security Team mandate and the case for an eduGAIN CSIRT

- Security advisories and intels (for example leaked credentials)
THANKS!
davide.vaghetti@garr.it