SIG-Marcomms & SIG-MSP

Spring Meeting 2022
Day 1 - 21 March
Does your NREN offer training to end users?

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<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
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<tr>
<td></td>
<td>26</td>
<td>7</td>
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If yes, what training topics does your NREN currently offer to end users?
If your NREN offers training to end users, is any of that training used as a marketing tool?

21 Yes
9 No
Is training seen as part of your NREN’s strategic plan for the coming years?

- **20** Yes, we defined our strategy and it includes training
- **3** Yes, we defined our strategy, but it does not include training
- **9** No, we have not defined our strategy; but training would be good to include
- **2** No, we have not defined our strategy, but we cannot offer training anyway
- **0** Other
Do members of your R&E community ask your NREN for training?

![Pie chart showing the responses to the question.]

- Yes: 23
- No: 4
- Don't know: 6
If yes, what training topics do they ask your NREN for?
Has Covid affected the level of demand for your training (if at all)?

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<tr>
<th>Option</th>
<th>Response</th>
<th>Notes</th>
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<tbody>
<tr>
<td>HUGELY</td>
<td>No</td>
<td>Not sure</td>
</tr>
<tr>
<td>about the same as before</td>
<td>No</td>
<td>Media services</td>
</tr>
<tr>
<td>No</td>
<td>no</td>
<td>Yes, move from on-site to online</td>
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Has Covid affected the level of demand for your training (if at all)?

- **Yes**: Demand continued but changing to online training was complex (VAT etc)
- **Not sure**: Yes, online trainings has been a LOT more popular than normally
- **No**: Increased
  - Increased
  - Increased
  - No, just delivered virtually
Has Covid affected the level of demand for your training (if at all)?

- Not really. Only the form of delivery changed.
- Not sure
- increased cyber, change of nature of cyber -around remote working
- affected the type of delivery - virtual vs inperson,
- Stabalised demand
- No but we have moved training online
- Yes, in 2020 and 2021 there was huge demand because we were offering online sessions for the first time.
- The demand is increased
Has Covid affected the level of demand for your training (if at all)?

- Yes, reduced demand, because face2face trainings/workshops are clearly preferred
- Yes,
What % of training is your NREN currently holding f2f?

- 24 in 0 - 30%
- 1 in 30 - 50%
- 1 in 50 - 70%
- 3 in 70 - 100%
- 3 My NREN does not offer training
What % of the training offered is organised in-house?

- 7: 0 - 30%
- 2: 30 - 50%
- 5: 50 - 70%
- 16: 70 - 100%
- 3: My NREN does not offer training
Are you aware of the training opportunities that are available through GLAD?

- 6 Yes, I have used GLAD training
- 12 Yes, but I have not used GLAD training
- 15 No
If GÉANT organised a Community group on training would you be interested in joining?

- Yes: 27
- No: 7

Total respondents: 34