

# SIGs and TFs Overview

SIG-Marcomms, CSC, Espoo, Finland

Nicole Harris, GÉANT, 15-03-18

www.geant.org

# **GÉANT Community Programme**







Oversight by the GÉANT Community Committee: https://wiki.geant.org/display/TTC.



How to propose a group: https://wiki.geant.org/display/TTC/ How+to+propose+a+GCP+activity.



Small project funding is available! (Up to 50K a year)



How we assess groups: https://wiki.geant.org/display/TTC /Reviewing+or+Exiting+a+GCP+Acti vity





## **Objectives for Task Forces and Special Interest Groups**



"Task Forces (TFs) and Special Interest Groups (SIGs) are groups of (grassroot) volunteers and world experts from NRENs, user organisations, research institutions, commercial and industrial sectors. TFs and SIGs provide an effective framework for forums to share information and best practices and to discuss possible innovations and further developments of services."



To facilitate exchange of information and best practice between experts working in the GÉANT NREN community and (much) more widely in the sector.



To design and progress collaborative work items between individuals from multiple organisations with the objective of improving services, expertise and understanding in the NREN community.



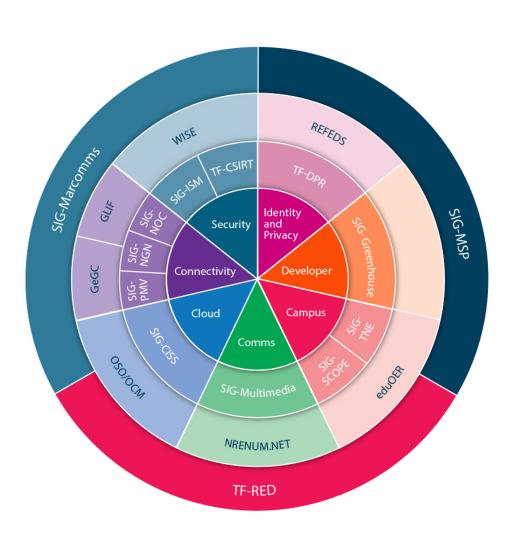
### Why are we Different?

- Task Forces and SIGs are designed to be outward facing, not internally GN4 facing.
- Non-project participants are welcome and encouraged.
- HOWEVER: this creates problems with funding activity and participants from GN4 (we have to rely on hosts).
- Ideas should come from the NREN community and be led by the community.
- Need to maintain some distance between GN4 and Community Programme.



# **GÉANT Community Programme Portfolio**





From May 2016 – August 2017 there were:

- **22** Formal Task Force and Special Interest Group Meetings.
- **576** attendees (excluding TF-CSIRT).
- 56 attendees at a specially organised mobility day.
- 576 additional attendees at 4 TF-CSIRT meetings.



### **Community Ideas to Delivered Outputs**



SIG-Greenhouse worked with NLnet to create the Commons Conservancy – a European software conservancy. This has enabled the Filesender project (among others) to effectively receive funding and deliver a beta version of the Filesender 2.0 software.



The TF-CSIRT community defined and piloted a "response testing" tool to ensure security incident teams have up-to-date contact information and good incident response practice. This is now an embedded part of the Trusted Introducer service; quality of data and response times have measurably improved.



### **Community Ideas to Delivered Outputs**



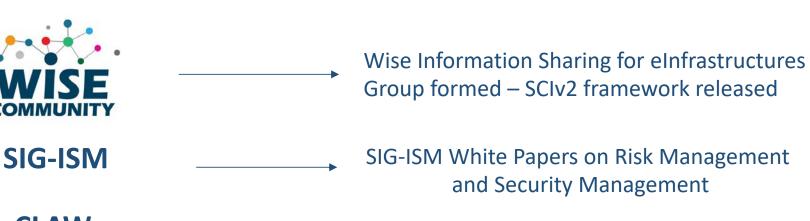
TF-Storage provided the oversight for a favoured pricing agreement under which GÉANT national and international members and their users and members can purchase ownCloud \*Enterprise Edition\* licences at a discount.



SIG-Marcomms and SIG-NOC provided training and training materials for the community: training on blogging and online communication from the Marcomms group and a business case and plan for developing training for NOC professionals from SIG-NOC.



## **Meeting Community Needs: Enhancing Security Portfolio**





**CLAW Workshop** 

CEO Forum
Security Group

Contributing to group fostering trust at CISO level in NRENs

Crisis Management Exercise for NRENs



New TF-CSIRT Strategy to support continued growth in group and services



### **Focus on Improving Communication**

Communication and awesome computer centres: the 5th SIG-**NOC** meeting



Communication, communication, communication. It might not be the first thing you think of when you hear the term 'Network Operations Centre', but it became the unofficial battle cry of the 5th meeting of the Special Interest Group SIG-NOC. This was...

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#### Your TNC17 Guide to: the GÉANT **Community Programme**



TNC17 on 29 May to 2 June has a packed programme of events reflecting activities from around the NREN community. The GÉANT Community Programme is an overarching, community-driven framework to foster collaboration and support initiatives in a broad range of...

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#### **Cooperation and complex** scenarios at the 51st TF-CSIRT meeting



"Only cooperation can solve such complex scenarios" said one of the speakers at the recent meeting of the task force on computer security incident response teams, TF-CSIRT, getting to the heart and purpose of the TF-CSIRT community with one simple...

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### Fruitful feedback for the future



The service portfolio management special interest group, SIG-MSP, takes service sharing to the next level. Like apples hanging from a branch, each of the topics raised in the March meeting of SIG-MSP provided juicy food for thought while being connected...

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#### Get in gear for GDPR!



The marketing communications special interest group SIG-Marcomms anticipates new EU regulations. A little shocked by what they heard at their Poznan meeting on 7-8 March, SIG-Marcomms participants resolved to roll up their sleeves and prepare - for the May 2018...

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### Do you have ideas for us?

- Did you know about the small project funding?
- Is the portfolio right?
- Is the difference between GN4 tasks and TF and SIGs clear?
- How can we communicate better? (See Rosanna's slides)
- What can we do for SIG-Marcomms?
- Can you find and use our outputs (white papers, presentations, ideas etc).





# SIGs and TFs Communications

SIG-Marcomms, CSC, Espoo, Finland

Rosanna Norman, GÉANT, 15-03-18

www.geant.org

### Communication activities to date

Increased number of posts and news items

- GÉANT Community BLOG <a href="https://blog.geant.org/">https://blog.geant.org/</a>
- PeaR Weekly Newsletter (every Tuesday at 14.00 CET)
- GN4 Weekly PMO updates (every Monday am)
- CONNECT magazine





# GÉANT Community web pages: new design, new lay out

### Updated web content

https://www.geant.org/People/Community Programme/Pages/Home.aspx

- SIGs and TFs in alphabetical order
- More recent photos
- No more acronyms

#### New lay out

- Next meeting information
- Ease of registration
- Link to wiki pages
- Mailing list subscription
- Steering committees and secretaries
- Visible links to useful resources: CONNECT, PeaR, BLOG



## Ad-hoc communication support

CLAW 2017 – The first Crisis Management Workshop for the GÉANT Community

Brand development



Regular communications (Blog, PeaR, GÉANT PMO, CONNECT, geant.org)

CLAW 2018 – The second Crisis Management Workshop for the GÉANT Community



SAVE THE DATE teaser

Regular communications (Blog, PeaR, GÉANT PMO, CONNECT, geant.org) plus a dedicated microsite



### More communication? Different communication?

- Regular blog writing from SIGs and TFs participants
- Central repository for materials and presentations to improve circulation of produced materials
- Briefing information/document for new members of the Community
- SIGs and TFs quarterly newsletter
- WHAT ELSE?

