This collaborative workshop explored different service delivery models that research institutions can adopt when supporting data management. These could apply to research information management systems (CRIS), data repositories, e-Lab notebooks and many other platforms.

Delivery models typically include open source software that is supported in-house, outsourced hosting of OSS, vendor-supported commercial services, and bespoke institutional services. Various partnership models supported by institutional groups, national consortia and NRENs will also be explored.

The workshop ran adjacent to the 16th Research Data Alliance plenary in Costa Rica. In order to support international participation, all sessions took place daily at 20:00-22:00 UTC - Check your timezone here. Attendees can sign up for individual sessions.

- Monday 2nd November: Opening panel and workshop introduction
- Tuesday 3rd November: Procurement pain points
- Wednesday 4th November: Open Source business models
- Thursday 5th November: Partnerships
- Friday 6th November: Closing discussion

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Blogs about the event

- Reflections on Delivering RDM Services Workshop 2020: The missing elephant, by Rory Macneil of RSpace

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