

# SIG-MSP Topics

These pages were previously part of a restricted-access site for TF-MSP members only, and so are here restricted to that group while we check which content can be updated and / or made public. You will be able to access the below pages if you are a part of the TF-MSP group and after logging in using federated access.

## HOT TOPICS

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- [Customer Satisfaction Surveys](#)
- [NREN Commodity Suppliers Information](#)
- [Customer Relationship Management Systems - update 2012](#)
- [Janet Concept Development Process and Business Case Templates](#)
- ["Value for money" study by RedIRIS](#)
- [NREN Connected Sites](#)
- [GN3 Large User Groups Process](#)
- [NREN Cloud Activities](#)
- [TF-MSP Action List and Suggestions for Future Agenda Work Items](#)
- [European NREN Service Map Pilot](#)
- [European NREN Service Map Development](#)
- [NREN Collaboration Space](#)
- [Customer Relationship Management Systems](#)
- [Demonstrating the Value of Applications and Services](#)
- [Links to NRENS Strategy and Corporate Plans](#)
- [Links to NREN Service Level Agreements](#)
- [Commoditisation of Services and the NRENS](#) (includes list of potential speakers on the topic of Clouds)

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## PREVIOUS DISCUSSIONS / PRESENTATION MATERIAL

- [user policy and sectors](#) (from Paris meeting April 2009)
- [BELNET presentation on BNIX](#) (from Copenhagen September 2009)
- [RENATER presentation on SFINX](#) (from Copenhagen September 2009)