# eduGAIN GDPR Impact Assessment

As part of the GN4-2 project, an assessment of the GDPR implications on the eduGAIN constituency was conducted and the results are presented in the Assessment of DP legislation implications document.

Based on this assessment, the following action points have been attributed to eduGAIN central operational team (in table only eduGAIN), REFEDS, Identity Federation Operators, Service Providers (SP) and Identity Providers (IdP).

We recognise that there are differences in legal requirements for Identity Federations within the European Union (EU) / European Economic Area (EEA) and in the rest of the world, but believe this advisory represents best current practice for all Identity Federations so have not distinguished our advice to different regions.

<table>
<thead>
<tr>
<th>Action Topic</th>
<th>Who</th>
<th>Description</th>
<th>Advisory</th>
<th>Status</th>
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</thead>
<tbody>
<tr>
<td>Publishing contacts in metadata</td>
<td>eduGAIN</td>
<td>Operational contact information for individual administrators ITPs, SPs, AAs and Identity Federations is collected in the metadata published by Identity Federation Operators. In this case, eduGAIN is data processor for this information. The information is held and published in the eduGAIN database and in the eduGAIN metadata. The current eduGAIN Metadata Profile says: that if present, <a href="">md:EmailAddress</a> SHOULD not be a personal address but a role address to get in contact with the entity’s responsible persons.</td>
<td>Identify Federations should register functional role contact information intended for publication in metadata. Publication of personal data in metadata for publication is not recommended, eduGAIN will publish guidelines and recommendations to the eduGAIN Steering Group (SG). eduGAIN will update the wiki.edugain.org with such examples and practices, and in future Best Current Practice (BCP) guidelines. Since at the moment, there are no strict requirements regarding contact information in metadata, and substantial number of entities are publishing personal contacts, eduGAIN will adapt the (new) eduGAIN Privacy Notice accordingly. Where personal data does exist, all the usual rights of the user under GDPR will apply.</td>
<td>Best Current Practice for eduGAIN will be developed from March 2018 - December 2018. Areas impacted by GDPR will be prioritised.</td>
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<td>Identity Federations</td>
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<td>Operational contact information is registered for administrative purposes and published in metadata for administrators of ITPs, SPs and AAs. Different contact details will be held for internal authorisation purposes and as contact points for public consumption.</td>
<td>For metadata that is published, Identity Federations should adapt its entity metadata registration practice to request functional role contacts rather than personal contacts. For internal administration processes, Identity Federations will need to manage personal data for authorisation and should adapt Privacy Notices accordingly. REFEDS</td>
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<td>SG members contacts</td>
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<td>Consultation started with the eduGAIN Steering Group.</td>
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<td>Data Processor Agreements - DPA</td>
<td>ITPs, SPs</td>
<td>GDPR regulates the release of personal information from an ITP/AA to SP. Scalable minimal attribute assertions should be addressed with the use of entity categories. However, where scalable models do not apply, the contracting parties can make bilateral DPA agreements, such as those embedded in site licenses. ITPs and SPs have the option to use a bilateral agreement where more specific agreements (not supported by entity categories) are needed or in place - such as via a specific procurement or other agreement. Other approaches that are more scalable will typically be preferred but will not always fit.</td>
<td>Support the ITPs and SPs, and help them identify where scalable models do not apply.</td>
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<td>The current version of the CoCo describes an approach to meet the requirements of the EU DPD via the ‘Code of Conduct’ function. It defines behavioural rules for SPs that want to receive user attributes from ITPs/AAAs. The work on a new version of CoCo is being led by a small team of identity federation specialists with support from DLA Piper. The draft version has been substantially completed and has been sent out to consultation within the international identity federation community. The interim working draft was published in June 2017 and an explanatory memorandum is being prepared in parallel. The second draft was published in January 2018 and the consultation period will finish in February 2018.</td>
<td>Update GEANT CoCo to reflect the changes between the new GDPR and the old DPD. In parallel with the approval process, adoption and use of CoCo v2.0 within eduGAIN will be formalised as Best Practice for both SPs and ITPs. The work on a new version of CoCo is being led by a small team of identity federation specialists with support from DLA Piper. The draft version has been substantially completed and has been sent out to consultation within the international identity federation community. The interim working draft was published in June 2017 and an explanatory memorandum is being prepared in parallel.</td>
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As REFEDS R&S is based on legitimate interests, the IdPs should not use consent dialogues in the workflow. A transparent Privacy Notice in which the IdP explains to the end user which attributes are released and why, can be used instead.

Security Incident Response Trust Framework for Federated Identity – SIRTFI

eduGAIN, Identity Federations, IdPs, SPs

SIRTFI aims to enable the coordination of incident response across federated organisations. This assurance framework comprises a list of assertions which an organisation can attest in order to be declared SIRTFI compliant.

In GDPR Chapter IV Section 2 the security practices for data breach of personal data are defined. Security incidents involving breach of personal data are in scope for SIRTFI.

The SIRTFI framework is the recommended way to meet GDPR requirements with regard to handling communications around data breaches within federations.

SIRTFI will therefore be positioned formally within eduGAIN as Best Current Practice (BCP) and supported by the central eduGAIN function for data breaches.

End-user personal data that is necessary for resolving a security incident should only be shared between end points i.e. IdP and SP affected. Identity federations and eduGAIN have a role in supporting, escalation and reporting only.

The SIRTFI framework was finalised in late 2016, and adoption of SIRTFI throughout the eduGAIN membership is underway. SIRTFI has also been included in the GÉANT CoCo v2.0 specification to address GDPR requirements on incident response. SIRTFI states that the use of the Traffic Light Protocol (TLP) must be used to facilitate such information sharing.

Use of Consent

IdPs

Where consent is applicable, all consent should always be given freely, and be specific, informed and unambiguous. When attribute release is based on one of the defined necessary processing models in Chapter II Article 6, consent is not considered applicable.

When attributes are required for operation of a service, IdPs should not ask for consent for passing this information.

Consent mechanisms may be adapted to support the requirement for transparent privacy notices rather than explicit consent. Do not use an accept button but a continue button.

Identity Federations, eduGAIN

Negative consent cannot be used. i.e IdP cannot ask the user to uncheck a box in order to stop information being shared.

Further, specific investigation of the relationship between use of consent and other attribute release mechanisms is recommended, including seeking specific legal opinion when preparing BCP.

Interoperability with Jurisdictions outside the EU and EEA

SPs outside of EEA

The increased territorial scope in the GDPR makes all SP that supply services to end users within the EU/EEA affected by the GDPR.

SPs outside the EU/EEA should comply with the GDPR, and EEA IdPs should assess the risks of releasing attributes to these services.

The entity categories REFEDS R&S and the upcoming CoCo v2 should be used to handle attribute release from IdPs within the EU/EEA to SPs outside.

Rights of the Data Subject

SPs, Identity Federations, eduGAIN

The rights of the data subject are fundamental to the GDPR and therefore it is important for organisations to fully understand and respect these rights.

Create a Privacy Notice that describes what and how personal data is used in the service. It is recommended that appropriate Privacy Notices are published for all levels of identity federation services, from eduGAIN centrally, to federations, to IdPs and SPs to demonstrate transparency of compliance to the GDPR. These notices should include guidance on which level of the service users should contact in given scenarios.

The upcoming CoCo v2 will contain information on how to uphold the rights of the end-user that can be adapted to provide a framework for such Privacy Notices.

Support requests to edugain-support

eduGAIN

Contact information for individuals will be received by edugain-support. This will typically only cover email addresses and any contact information in email signatures, but there is a risk that individuals may share sensitive data regarding the issues they face (e.g. passwords or usernames that are not working, sensitive incident information).

Tickets are managed by the GÉANT OTRS system and only accessible by authorised members of the edugain-support team.

Guidance should be given where the edugain-support address is publicised encouraging users not to send personal data to the edugain-support list and describing the incident response role of edugain.