

# General Knowledge

This part of the PERT Knowledgebase contains general observations and hints about the performance of networked applications.

- [User-Perceived Performance](#) means the performance of a networked application as users see it.
  - [Network Performance Metrics](#) describe the performance of network (paths) in numerical terms.  
The mapping between network performance metrics and user-perceived performance is complex and often non-intuitive.
  - [Why latency is important](#)
  - The "[Wizard Gap](#)"
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And more...

- [Evil Middlebox](#)
  - [Window scaling problems](#)
  - [HTTP Proxy](#)
- [Performance People](#) - [Van Jacobson](#), [Sally Floyd](#)...
- [Related Efforts](#)
  - Tools (NLNR, E2EP) - Standardization ([IETF:IPPM](#)...)
- [Glossary](#)