eduGAIN Services Status

eduGAIN MDS

Unavailability report

Event	Start*	End*	Effective downtime**	Notes
ANNOUNCED UPDATE	20190228161000 CEST	20190228161100 CEST	50 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on Feb 28 at 15:52 with a confirmed finish at 16:11.
NETWORK FAILURE	20190416164600 CEST	20190416170700 CEST		There was a BFD protocol failure on two major city routers, which caused the BGP session to be turned off.
ANNOUNCED UPDATE	20190604094930 CEST	20190604095800 CEST	140 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on Jun 04 at 09:46 with a confirmed finish at 10:16. The actual unavailability of MDS was 140 secs.
ANNOUNCED UPDATE	20190705104600 CEST	20190705105300 CEST	240 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on Jul 05 at 10:28 with a confirmed finish at 10:53. The actual unavailability of MDS was 240 secs.
MDA FAILURE	20190718T050000	20190718135833	N/A	A federation upstream metadata feed silently crashed our aggregator hindering the update of the eduGAIN metadata stream. The event did not cause any immediate service disruption since the eduGAIN metadata has a 96 hours validity and the latest feed has been issued on 20190717T053343. We've contacted federation operators that are working on it and should solve the issue within 24h, in the meantime a new feed with an extended duration has been issued on 20190718135833.
ANNOUNCED UPDATE	20190926110000 CEST	20190926110150 CEST	110 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on Sep 26 at 10:11 with a confirmed finish at 11:03. The actual unavailability of MDS was 110 secs.
ANNOUNCED UPDATE	20191108100000 CEST	20191108100300 CEST	240 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on Nov 8 at 9:33 CEST with a confirmed finish at 10:09 CEST. The actual unavailability of MDS was 240 secs.
ANNOUNCED UPDATE	20200124130000 CEST	20200124130400 CEST	240 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on Jan 24 at 12:32pm CEST with a confirmed finish at 1:08pm CEST. The actual unavailability of MDS was 240 secs.
ANNOUNCED UPDATE	20200512101500 CEST	20200512101800 CEST	180 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on May 12 at 09:58am CEST with a confirmed finish at 10:22am CEST. The actual unavailability of MDS was 180 secs.
ANNOUNCED UPDATE	20200604101200 CEST	20200604101500 CEST	180 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on Jun 4 at 10:06am CEST with a confirmed finish at 10:15am CEST. The actual unavailability of MDS was 180 secs.
ANNOUNCED MAINTENANCE	20200610101200 CEST	20200610101500 CEST	120 secs	PHP upgrade announced by eduGAIN OT on the eduGAIN SG mailing list on Jun 9 at 1:01pm and Jun 10 at 10:19am with a confirmed finish at 10:33am CEST. The actual unavailability of MDS was 120 secs.
ANNOUNCED MAINTENANCE	20200709095800 CEST	20200709100200 CEST	240 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on Jul 9 at 09:56am CEST with a confirmed finish at 10:36am CEST. The actual unavailability of MDS was 240 secs.
ANNOUNCED UPDATE	20200804100000 CEST	20200804100300 CEST	0 sec	The updated technical site (version 2.3) has been turned on, as announced on the eduGAIN SG mailing list on Jul 31 at 13:08 CEST and a finish confirmation sent on Aug 4 at 10:07. There was no noticeable system downtime - the update replaced a symbolic link to the new site. The change did not affect MDS reachability in any way.
ANNOUNCED UPDATE	20201223125400 CEST	20201223125700 CEST	180 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on Dec 23 at 12:38pm CEST with a confirmed finish at 1:01pm CEST. The actual unavailability of MDS was 180 secs.
ANNOUNCED UPDATE	20210514100 CEST	20210514100 2 CEST	120 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on May 12 at 6:11pm CEST with a confirmed finish on May 14 at 10:05am CEST. The actual unavailability of MDS was 120 secs.

eduGAIN Core Services failure (MDA, technical site, Database/API)	2021070 70817 CEST	202107 070941 CEST	84 mins	A major failure affected the data center that hosts all the eduGAIN Core Service (MDS, technical site, Database /API).
eduGAIN Core Services failure (MDA, technical site, Database/API)	2021082 3092453 CEST	202108 231054 43 CEST	89 mins	The entrance switch failure of PSNC separated the services form the external network
ANNOUNCED UPDATE	2021091 71000 CEST	202109 171002 CEST	120 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on Sep 16 at 1:42pm CEST with a confirmed finish on Sep 17 at 10:03am CEST. The actual unavailability of MDS was 120 secs.
ANNOUNCED UPDATE	2022051 81000 CEST	202205 181003 CEST	180 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on May 17 at 7:52am CEST with a confirmed finish on May 18 at 10:07am CEST. The actual unavailability of MDS was 180 secs.
eduGAIN Core Services failure (MDA, technical site, Database/API)	2022102 6022538 UTC	202210 260615 51 UTC	3 hours, 50 mins	Internal incident at the PSNC VM clusters where the eduGAIN Core Services are hosted.
ANNOUNCED UPDATE	2023030 1090400 UTC	202303 010904 00 UTC	240 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on Feb 28 at 10:52am UTC with a confirmed finish on Mar 1 at 09:09am UTC. The actual unavailability of MDS was 240 secs.
ANNOUNCED UPDATE	2023080 3081400 UTC	202308 030818 00 UTC	240 secs	Reboot announced by eduGAIN OT on the eduGAIN SG mailing list on Aug 1 at 9:30am UTC with a confirmed finish on Aug 3 at 9:49am UTC. The actual unavailability of MDS was 240 secs.

* the time is UTC unless otherwise noted.

** specify it only if it is different than x=(Start - End)